



YEAR IN REVIEW 2001

July 2 – PSC Staff files complaint against AmerenUE seeking to reduce electric revenues in the range of \$213 million to \$250 million a year.

July 5 – PSC approves agreement which authorizes Missouri Gas Energy to increase natural gas revenues by approximately \$9.9 million. MGE sought to increase revenues by approximately \$39.3 million when it filed its rate request on November 7, 2000.

July 9 – Governor Bob Holden names Kelvin Simmons Chairman of the Missouri Public Service Commission.

July 27 – PSC and Missouri Department of Natural Resources enter into a new working agreement called a Memorandum of Understanding.

July 31 – PSC approves agreement which authorizes Kansas City Power & Light to reorganize and become one of three companies under Great Plains Energy, Incorporated.

August 2 – Chairman Simmons calls for increased funding for those who are struggling with high utility bills.

August 14 – PSC approves agreement authorizing Laclede Gas Company to restructure, merge and form subsidiary companies.

August 24 – Commission expresses its concern over the number of utility disconnects with cold weather approaching.

August 28 – Natural Gas Commodity Price Task Force issues final report.

August 30 – PSC approves agreement which reduces the annual telephone revenues of the Ozark Telephone Company by approximately \$548,000.

September 3 – PSC denies applications filed by various parties to either reconsider or open a new case to evaluate Southwestern Bell's desire to offer interLATA long-distance service in Missouri.

September 12 – Robert Quinn becomes new PSC Executive Director.

September 18 – PSC approves application which authorizes the purchase of all of the issued and outstanding capital stock of the Miller Telephone Company by TelAtlantic Communications, Incorporated.



Formal hearings are held in the Commission's hearing room located on the 3rd floor of the Governor Office Building in Jefferson City.

September 20 – PSC issues decision authorizing The Empire District Electric Company to increase electric revenues by approximately \$17.1 million. When the Company filed its request on November 3, 2000, it sought to increase annual electric revenues by approximately \$41.4 million.

September 25 – Commission delays, indefinitely, implementation of the 557 overlay in the 314 area code in eastern Missouri and the 975 overlay in the 816 area code in western Missouri. Commission also orders state pooling trials in 314 and 816 area codes.



PSC Year in Review

(continued)

September 26 — PSC approves the merger of St. Louis County Water Company d/b/a Missouri-American Water Company and Jefferson City Water Works Company d/b/a Missouri-American Water Company into the Missouri-American Water Company.

October 2 — PSC announces its Consumer Services Department saved Missouri consumers more than \$280,000 during the fiscal year ending June 30, 2001.

October 9 — PSC approves application authorizing Gateway Pipeline Company, Incorporated to acquire the outstanding shares of UtiliCorp Pipeline Systems.



PSC Utility Services Director Bob Schallenberg (second from left) participates in a panel discussion at a Utility and Energy Conference hosted by the Missouri Chamber of Commerce.

October 21 — Chairman Simmons testifies before State Joint Interim Committee on Telecommunications and Technology regarding energy assistance funding and disconnects-reconnects of natural gas service heading into the winter.

October 27 — PSC conducts a roundtable on properly structured incentive plans for natural gas companies under PSC jurisdiction.

October 30 — PSC opens case to receive information from Missouri utilities regarding their preparedness for disaster and emergency situations after the terrorists attacks on September 11th.

November 1 — Governor Bob Holden appoints Bryan Forbis to the PSC.

November 1 — Citizens Electric Corporation files a \$6.5 million electric rate case with the PSC. That filing also seeks interim rate relief.

November 11 — PSC orders emergency amendment to the Cold Weather Rule.

November 29 — PSC approves agreement reached in Laclede Gas Company natural gas rate case which results in an increase of approximately \$15 million in annual revenues.

When the Company filed its rate request on May 18, 2001, it sought to increase natural gas revenues by approximately \$39.8 million.

November 29 — The PSC denies Citizens Electric Corporation's request for interim rate relief of approximately \$6.5 million by December 1, 2001.

December 17 -- PSC holds roundtable on properly structured incentive plans for electric companies.

December 20 — PSC approves agreement which authorizes an interim rate increase of approximately \$4.6 million for Citizens Electric Corporation.

December 28 — PSC determines that effective competition does not currently exist in most Southwestern Bell Telephone Company exchanges in Missouri.

2002

January 25 – Laclede Gas Company files a \$36 million natural gas rate case with the PSC.

January 30 – Severe ice storm hits western Missouri including the Kansas City area. Nearly 400,000 customers experience service disruptions.



The above display teaches students electrical safety and is part of an educational program administered by the Public Information and Education Department.

February 21 – PSC authorizes merger between UtiliCorp United, Inc. and UtiliCorp Renaming Corporation, to effect a name change after the purchase by UtiliCorp of stock in Aquila, Inc.

February 22 – PSC approves agreement which reduces the annual electric revenues of Missouri Public Service by approximately \$4.2 million. When the Company filed its rate request on June 8, 2001, Missouri Public Service sought to increase electric revenues by approximately \$49.3 million a year.

March 8 – The Empire District Electric Company files a \$19.7 million electric rate increase request case with the Public Service Commission.

March 14 – PSC urges Missouri telephone cus-

tomers to evaluate whether they want the information contained in their monthly telephone bills to be given to another party (Opt-Out).

March 21 – PSC establishes Missouri Universal Service Fund to help low-income and disabled Missourians receive basic local telephone service.

March 26 – PSC approves the merger of the Mississippi Valley Gas Company with and into the Atmos Energy Corporation.

March 27 – PSC opens case to examine issues related to natural gas companies and their purchased gas adjustment clauses in Missouri.

April 28 – PSC issues consumer notice that natural gas prices for the 2002-2003 heating season may be higher than last winter.

May 9 – PSC denies \$3.56 million interim rate increase request sought by The Empire District Electric Company.

May 21 – PSC approves sale of 96 Missouri telephone exchanges of GTE Midwest, Incorporated d/b/a Verizon Midwest to CenturyTel of Missouri, LLC.

June 3 – PSC approves agreement reducing The Empire District Electric Company interim energy charge by approximately \$7 million.

June 10 – PSC approves the sale of Quail Run Water & Land Company water system to the Public Funding Corporation of the City of Ozark.

June 15 – PSC Staff issues Kansas City ice storm report.

June 18 – PSC approves agreement which authorizes the Citizens Electric Corporation to increase electric revenues by approximately \$6.2 million. This amount includes an interim increase of approximately \$4.6 million granted to the Company in December 2001.